

CHAPTER- 2 (Manual-1)

2.1 OBJECTIVE

The objective of the Port Department is to attract and promote shipping activity in the region and provide the best facility services to the various port users.

2.2 MISSION

The mission of the department is to constantly and continuously work towards improvement in all spheres of the activity with main focus on quality and client/customer satisfaction and so aim to reestablish the past status of the port in line with the technological environment of sea borne trade.

2.3 HISTORY

Pondicherry, centuries before its merger with India in 1954, was a Port City and flourished as a centre of International Trade and Commerce. The Commercial History of Pondicherry dates back to the Roman Empire. Trade relations with China between the periods of 10th and 12th Century A.D. also existed. The fortune of the Port stayed linked to the successive Dynasties and Empires starting from Portuguese invasion up to 1614 A.D. Dutch invasion in 1618 A.D. and French rule from 1673 A.D. Pondicherry Port flourished as a Centre of International Trade and Commerce during the French Rule.

2.4 DUTIES

- a. Co-ordination & Control of shipping activities.
- b. Maintenance of Port Approaches, Navigable channels and all Port properties and assets including alongside Berths/quay.
- c. Dredging.
- d. Conservancy & Hydrographic survey.
- e. Operation and Maintenance of Light Houses at Karaikal and Mahe.
- f. Execution of Civil, Mechanical and Electrical plan works.

2.5 FUNCTIONS

1. Levy and collection of appropriate port dues/Landing and shipping fee/anchorage fee/ channel fee/ licensing fee/ machinery hiring charges and to license and regulate the harbour crafts as per the rules and regulations in force.

2. To regulate all the sea going vessels on entering and leaving the port as per the rules stipulated under Indian Ports (Pondicherry) Rules 1972.

3. For licensing and regulating catamarans plying for hire, flat, cargo, passenger and other boats plying.

2.6 SERVICES BEING PROVIDED.

- a. Berthing facilities for Lighters, Cargo Boat, Fishing Boats, Tourist Boats, etc.
- b. Handling, Warehousing and Transportation of goods in Port area.
- c. Storage facilities.
- d. Container handling and stuffing/De-stuffing of cargo at the Inland Container Depot(ICD) at New Port area.
- e. Supply of fresh water to vessels berthed alongside pier/quay and supply of stores to ships.
- f. Slipway for dry-docking of vessels up to 150 tons.

2.7 UNION TERRITORY OF PONDICHERRY

ORGANISATION CHART DIAGRAM:

As per annexure.

2.8 & 2.9

By and large the department activities are commercial in nature and all effort is made to attract local industries/business houses and other port users to optimally utilise the port facilities to the best advantage. Towards this end, the department seeks good co-operation and valuable suggestions from the public to enhance its performance in terms of effectiveness and efficiency.

MECHANISM FOR PUBLIC GRIEVANCE.

2.10. The department has designated an officer as the Public Relation Officer specifically to look into the Public grievances and monitoring the services rendered based on the feed back. For interaction with the public the department has an information facilitation centre.

2.11. ADDRESS

DIRECTOR OF PORTS
No.1, Rue Dumas,
Port Department,
Pondicherry.

2.12. OFFICE HOURS

Week Days

8.45 hours to 13.00 hours
14.00 hours to 17.45 hours

Holidays

Saturday and Sunday.